

INTERVIEW TIP:

Behavioral Interview Prompts

Employers often ask questions about how you respond to specific situations. For example:

 Tell me about a time when you experienced a conflict while working on a team.

• Describe a time when you had to work well under pressure.

Give me an example of a time when you showed initiative and took the lead.
Tell me about a time when you made a mistake, and how you handled it.

S.T.A.R. Method

You can use STAR as a framework to structure your response to behavioral interview questions.

• Describe the context and background for a *situation* that's relevant to the question.

• Explain the *task* that needed to be completed. What was the goal?

• Outline specific *actions* you took. How did you exhibit transferable skills?

• Share the *results* of your actions. What was the outcome? What did you learn?

MARKET YOUR EXPERIENCE

G4 Ambassador Edition

LET'S TALK ABOUT YOUR EXPERIENCE AS A G4 AMBASSADOR

The G4 Ambassadors are a group of dedicated volunteers who are leaders for waste reduction on Florida State University's campus. They go beyond volunteering at G4 during tailgates, as their role is to think critically about how to reduce waste at FSU, learn how to live more sustainably, and lead by example for other students in these practices.

TRANSFERRABLE SKILLS

Leadership You exhibited the ability to step out of your comfort zone and model ethical leadership to facilitate campus and community development. Employers seek candidates who demonstrate dedication and initiative by leading beyond their roles. As a G4 Ambassador, you were viewed as a role model, and other students turned to you for resources regarding waste reduction practices.

Outreach Ambassadors engage in many forms of outreach through events, social media, volunteering, and more. Doing so allows you to develop and adapt your communicative skills to a wide variety of scenarios to connect with a diverse target audience. Learning how to communicate and reach people of all backgrounds across multiple scenarios is a crucial skill in the modern workplace.

Education As Ambassadors serve as leaders of waste reduction practices, they are not only well educated in the subject but know how to educate others as well. They can also think critically about waste reduction problems, putting their knowledge to the test and constantly expanding what they know, how to improve, and how to share this with others. Learning as an Ambassador is never stagnant.

Teamwork/Collaboration Working as a G4 Ambassador, you worked closely with your other Ambassadors as a team. You also led other groups of student volunteers at recycling events. This experience allowed you to demonstrate patience, delegation, and active listening, essential skills necessary for working on teams in professional settings.

Problem Solving Improving waste reduction techniques on campus and in individuals' personal lives is an ongoing mission, one that Ambassadors are always thinking of and creatively trying to solve. This consistent re-imagining of potential possibilities is a crucial skill that ensures one is always growing in the professional world.

SAMPLE RESUME ACTION STATEMENTS

- Educated students on the many facets of waste reduction through campus events and outreach presentations
- Managed volunteers to ensure a positive and efficient event experience
- Created a weekly social media segment titled *Trash Talk* aimed at educating the general public on waste reduction practices
- Attended monthly brainstorming meetings on how to better improve waste reduction practices on campus and how to reach more people
- Volunteered at home football tailgates collecting recyclables from attendees tailgating
- Promoted Sustainable Campus through outreach and tabling
- Honed organizational and leadership skills as I oversaw student groups of 5 at tailgates and educated them on recycling practices
- Attended field trips in Leon County that connected me with professionals working in waste reduction

HIGHLIGHTING YOUR EXPERIENCE

After you have spent the semester serving as an Ambassador, what's next? Here are a few ways that you can leverage your G4 Ambassador experience to gain new opportunities.

Sustainability Pathways

• Being a G4 Ambassador puts you one step closer to a Sustainability Pathways badge! Add this new micro-credential to your online portfolio or LinkedIn page by completing additional sustainability leadership experiences or sustainability courses. To learn more, and enroll, please visit the FSU Sustainable Campus website Academics page.

Sustainable Campus Blog

- Check out the Sustainable Campus blog to find articles written about G4 and G4 Ambassadors! These can be hepful tools in sharing and communicating your experience. You can find articles on the FSU Sustainable Campus website.
- Interested in writing your own blog post? Let us know!
- You can share your individual blog post on your LinkedIn page or provide a link to the article on a personal website.

LinkedIn

- Make sure you connect with us on LinkedIn! Add being a G4 Ambassador to your LinkedIn page by adding it as a new Experience. You can list FSU Sustainable Campus as the organization. Feel free to also connect with the student coordinaor and other Ambassadors as well.
- Be sure to add related skills to your LinkedIn profile that you've gained from being an Ambassador. If you'd like any of those skills to be endorsed, reach out to your student coordinator to ask for a special endorsement!

ServScript

- You can apply all service hours earned with G4 to the ServScript program at FSU. The ServScript program allows students to record service to the community on their official FSU transcript.
- You must submit all hours for a given semester online at my.fsu.edu by the last day of the semester no later than 11:59pm EST.